



Greyfield Farm Holiday Cottages Guest Guide



We are delighted that you have chosen to visit Greyfield Farm and we enclose some information which we trust you will find both helpful and interesting. May I particularly draw your attention to our Terms and Conditions and recommend all visitors have adequate Travel Insurance.

Your cottage has been very carefully designed and equipped for the number of guests specified in the cottage brochure and this limits the number of guests permitted. Occasionally extra guests are allowed by prior approval at the time of booking.

If you have any special need or requirements please let me know as soon as possible so that I can play my part in ensuring that you enjoy a fulfilling and relaxing holiday.

There is quite a lot of information about the local area available here, for those unfamiliar with Somerset.

Guests usually arrive between 2pm and 6pm and leave by 10am on the morning of departure. This enables me to ensure that my cottages are ready for your occupation and that I can be sure to be here to welcome you and to show you around your cottage, if you have not visited us before.

If you need to vary these times please let me know as soon as possible.

All of our prices are fully inclusive, so no extra charges are made for the use of any facilities except for private phone calls made.

High Littleton lies on the A39 midway between Bath and Wells, Dando's Stores is at the centre of the village with entrance to Greyfield Road opposite.

Drive along this road for some 300 yards, bearing right past the entrance to a small new housing estate (Gores Park). Continue uphill along a leafy lane for a further 200 yards and you will find Greyfield Farm clearly marked, the 3rd entrance on the left. Please phone if you have a problem.

I wish you a safe journey and look forward to welcoming you to Greyfield Farm.

Yours Sincerely,

A handwritten signature in cursive script that reads "June Merry". The ink is dark and the handwriting is fluid and personal.

Our Locality



On Site we have a Finish Sauna (SA on the map) - it is the wooden detached chalet located behind the Spa Bathhouse (SP on the map). It is shared by all 5 of the cottages and is available 24 hours a day on a First Come First Served Basis. Children must be accompanied by an adult at all times in the Sauna and the sauna needs to be switched on 40 minutes before use, to allow it to reach its operating temperature.



In the Spa Bathhouse (SP on the map) you will find our Sovereign 6 person Hot Tub.

It is shared by all 5 of the cottages and is available 24 hours a day on a First Come First Served Basis.

Children must be accompanied by an adult at all times in the Hot Tub.



Our Gingerbread House (BH on the Site Map) is so named because it reminds us of a Hansel and Gretel Ginger Bread House. In reality it's an Arctic Winter House from Finland. We use it as a winter party house (seats 12) and it's very popular. The Gingerbread House and the surrounding Barbeque area with Outdoor Barbeque, Picnic Table and Boule Court (BC on the Site Map) are there for your use all year round (it's also a great place to meet the animals).



All of the cottages enjoy wood burning stoves in their lounges. As all the cottages are fully centrally heated and double glazed the log fires are intended to provide a cosy atmosphere in the winter evenings. We do respectfully ask our guests for their total cooperation in the use and supervision of the wood burning stoves.

Dry Wood is provided free and should only be collected by an adult (LG on the Site Map). The wood should be taken from the top of the stack. Wood should not be taken from the pile by the paddock entrance as this is green wood weathering and providing a good habitat for beetles.



On Site we have a number of open wireless networks on site (type 802.11a and 802.11b/g) which you can connect your phone, kindle, nook, tablet, netbook or laptop to. If you have any problems please let us know and we will try to help you connect.

We also have a printer on-site and can print documents for you (a charge may be made for this service).

We also have a couple of laptops that we can lend to our guests so that you can browse the internet and check your emails.



All of the cottages are fully equipped with towels and bed-linen (we do not provide cot/blankets and bedding for the extra travel cots).

We provide a full range of eco cleaning products in the cottages for your convenience and our environment.



Eating and Drinking

[Somerset](#) is still very much an agricultural county, this is reflected in the high quality of the local produce and the many wonderful places to eat around [Greyfield Farm Cottages](#).

Local Cafes & Restaurants

0.5 miles - In the village of [High Littleton](#) we are lucky to have [Haynes Fish and Chip Restaurant](#) (highly thought of locally) which and combines a traditional fish and chip shop with a small Cafe/Restaurant.

3 miles - In [Camerton](#) (the other side of [Timsbury](#)) we have our local Indian Restaurant the [Shezan](#) which has a take away and delivery service (there are usually some menus in the Information Hut).

3.5 miles - The [Farrington Gurney Farm Shop](#) Cafe is child friendly and offers freshly cooked local food at affordable prices. With daily specials and vegetarian options it sometimes gets busy so you may have to share a table.

4.5 miles - Our local town of [Midsomer Norton](#) has the [No 6 Cafe](#) and Jacarandas Coffee Shop in the High Street and around by the church if you have a special occasion fancy some fine dining you will find the [Moody Goose](#) (booking recommended).

4 miles - In the local village of [Ston Easton](#) the restaurant at [Ston Easton Park](#) is one of the best fine dining restaurants in the area and is of award-winning stature, its cellars are famed for their fine wines and vintages, whilst for everyday enjoyment there is an extensive range of New World and table wines.

10.5 miles - Like [Bristol](#) the City of [Bath](#) has many good restaurants, in particular I would recommend the award winning [Rajpoot](#) in [Bath](#) is located just off [Pultney Bridge](#) is one of the best Indian restaurants in the country, the Cafe attached to [The Fine Cheese Co](#) in Walcot Street, [Minerva's Chocolates](#) and [Sally Lunn's](#) close to [Bath Abbey](#).

11 miles - The City of [Bristol](#) has many fine Cafes and Restaurants. But I would like recommend [Bordeaux Quay](#) down by the [Harbourside](#) which has its own cookery school and is highly recommended - good green credentials and geared towards local sustainable food.

11.5 miles - In [Shepton Mallet](#) you will find Whitstone Fish and Chips which like Haynes in the Village has both Restaurant and Take Away Services and is recommended. Also in Shepton you will find [Kilver Court Farm Shop Cafe](#) and [Goodfellows Cafe](#) (an offshoot of the [Wells](#) Cafe/Restaurant)

13 miles - The City of [Wells](#) has [Goodfellows/Sadler Street Cafe](#) which combines award winning fish restaurant and patisserie. a delight, has some of the best food around and a lunchtime deal which includes meal, drink and cake. Also in [Wells](#) you have [The Good Earth Cafe](#) which offers good wholesome vegetarian food.

13.5 miles - [Frome](#) has the [Dragon Pearl](#) (the best Chinese Restaurant in the area, Sun-Thu it has a fixed price la carte buffet) along with some excellent independent Coffee Shop/Cafes - [La Strada](#), [Cafe Divas](#) and the [Garden Cafe](#) (Vegetarian)

14.5 miles - [Bradford-On-Avon](#) has the most wonderful [Bridge Tea Rooms](#) - great for a light lunch or even better full afternoon tea (or coffee) - Highly Recommended.

18 miles - [Glastonbury](#) has a wonderful range of vegetarian and vegetarian friendly restaurants in particular I would recommend [Cafe Galetie](#) and the [100 Monkeys](#) in the High Street.

Pubs that do Food

1 mile - One of the closest pubs doing food (about a mile from [Greyfield Farm Cottages](#)) [The Hunters Rest](#) is set in beautiful countryside high on Clutton Hill with commanding views over the [Cam Valley](#) to the [Mendip Hills](#). it was originally built around 1750 as a hunting lodge for The [Earl of Warwick](#) and in 1892, when the Earl sold his estate in [Somerset](#), the former lodge became a tavern. It is now one of the most popular pubs in the area offering good food, real ale wood fires (winter only) and something for all the family with a large beer garden, family room, children's play area and miniature steam railway (weekends in the summer - weather permitting)

3.5 miles - Situated in the tiny Hamlet of Stanton Wick [The Carpenters Arms](#) has been converted from a row of 17th Century miners' cottages. It is 3.5 miles from [Greyfield Farm Cottages](#) and overlooks the beautiful [Chew Valley](#) not far from the village of [Stanton Drew](#) with is [Ancient Stone Circle](#). For the cooler days an open log fire in the low beamed bar sets an atmosphere only created in an English country Inn; on warmer days the terrace allows the perfect place for that long lazy drink.

The Inns restaurant has a good reputation for their food - they aim to utilise the best local west country produce in their seasons; Trout from the [Chew Valley Lake](#), Strawberries from [Cheddar](#) and Local Game, they say that even their sandwiches come on hand cut locally baked bread. Children, vegetarians and people with dietary needs are catered for and a comprehensive wine list, real ales, ports and brandies are available to complement the dining experience.

5.5 miles - [The Kings Arms](#) (5.5 miles from [Greyfield Farm Cottages](#)), a 15th-century rural coaching inn standing on the B3114 at [Litton](#) (near [Chewton Mendip](#)) with a spacious beer garden and ample parking.

6.5 miles - The [Bear & Swan](#) is centrally located in the picturesque village of [Chew Magna](#). It has a good reputation for its food and maintains a warm & welcoming atmosphere making it an ideal place to visit whilst exploring the lakes.

It is a large pub with spacious grounds and has always had a good reputation providing good food and real ale for locals and travellers alike.

Lunch served 12.00 pm to 2.00 pm Mon to Sat. Sunday 12.00 pm – 3.00 pm.

Evening meals 6.00 pm to 9.00 pm Mon-Thurs. 6.30p.m. – 9.30p.m. Fri. & Sat.

10.5 miles - A bit further away (towards Frome) The [The Vobster Inn](#) ([Lower Vobster](#), Nr [Radstock](#), [Somerset](#) BA3 5RJ)

A lovely inn with a slightly Spanish flavour, well known locally for its fresh fish and delicious deserts, this welcoming pub is highly recommended and worth visiting.

18 miles - The [George and Pilgrim](#) in [Glastonbury](#), built in the 1400s, is the oldest purpose built public house in the South West of England with impressive panelled stone frontage, mullion windows and old oak beams this is truly a fine and historic building.

Serving traditional ales and snacks in The Pilgrim's bar and home-cooked meals in its restaurant with an a la carte menu.

Our Local Area



Enjoy Nature on Our Doorstep - Greyfield Wood (Woodland Trust) is at the bottom of the hill (turn right opposite the post box then take the first turning on the left). From there it is a short walk across the meadow to Stephen's Vale (Avon Wildlife Trust). Climb Highbury Hill and enjoy the views.

Seek out Bluebells, Golden Saxifrage, Violets, Deer, Badgers, Foxes, Rabbits and lots more.

Good Local Independent Shops:



Sagebury Cheese - Frome - Good Deli

The Wholefood Store - Glastonbury

Lynda's Loaf - Chewton Mendip - Great Bread

Gillards of Bath - Guildhall Market Bath - For Outstanding Tea.

G Mitchard & Sons - Radstock (A367) - Good family butcher with local meat.

Fantastic Local Food from our local Farmers' Markets which are run regularly throughout the region (usually 9am-1pm).

Bath every Sat (Green Park) 8:30-1:30pm

Bristol every Wed (Corn Street) 9:30-2:30pm

Frome - The 2nd & 4th Sat of the Month

Glastonbury - The 4th Sat of the Month

Keynsham - The 2nd Sat of the Month

Midsomer Norton - The 1st Sat of the Month

Wells every Wed 9am-2.30pm

Our Local Farm Shops

Farringtons at Farrington Gurney (A362) - For Organic Local Veg plus John Thorner's Meat.

White Row at Beckington (A36) - Own Veg and Salad Stuff plus Own delicious Pork plus

John Thorner's Butcher.

Woodies at Norton St Philips (A36) - Meat Good Own/Local Beef & Lamb, Good Bacon and Game (in season).

Supermarkets

Tesco — Tesco Superstore, Old Mills, Paulton BS39 7SW

RadCo— CoOp Superstore, 3 Wells Hill, Radstock BA3 3RQ

Online Deliveries

Tesco — www.tesco.com/direct/

Ocado — www.ocado.com

Somerset Local Food Direct — www.localfooddirect.co.uk



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Our Terms and Conditions

Booking/Travel Insurance/Cancelation Plans

When you book a UK holiday, you're not just making time for a well deserved break, you're entering into a legally binding contract with your travel/accommodation provider (that's us).

Bookings are made and a contract between You and Us comes into effect when We accept a reservation from You. We will accept a reservation when We have confirmed Your reservation and received full payment of the deposit from You.

You must be able to enter into a legally binding contract and be over 18yrs to make a Booking.

Bookings must be paid for via cash, cheque, bank transfer or debit card (in special circumstances we may accept a credit card but reserve the right to levy a charge to cover the extra costs and commissions).

To this end we recommend that all visitors have adequate Travel Insurance which will cover them if they are forced to cancel their holiday. UK Travelers can find many Cancellation Plan Facilities run by a number of companies on the internet including Cancelation Plan UK Plus (phone 0845 520 1074 or www.cancellationplan.co.uk)

Our Non-Smoking Policy

In response to the legislation and public requests we regret that we must ask our guests not to smoke in any of our cottages or outbuildings.

We appreciate that this may inconvenience some of our guests and we ask you for your forbearance and kind cooperation.

We thank you for your understanding.

Dog/Pet Policy

Provided owners look after their pets, keep them under control and clean up after them they are welcome by prior appointment in all of our cottages (except for Old Dairy because we have Jack Russell's and the gardens/properties are adjoining).

We do however ask

- That unless we give express permission there is a limit of no more than 2 animals per cottage.
- That all dogs/pets must be kept on their leads/caged at all times when outside the private cottage environment.
- That dogs/pets are not left alone in the cottages to bark or damage the fixtures and fittings.
- That owners clean up after their animals (dog towels dog/cat vacuum cleaner attachments are available on request).
- Owners are liable for any damage or extra cleaning costs that result from their pets behavior.

Prices

All published rates include VAT where applicable (and local taxes) at the current rate.

Rates are per cottage per night and include the cost of linen, towels, electricity & heating.

Serviced Break Prices include cost of Maid Service and Breakfast Box.

If You have selected supplements they will be added to the total price of the Booking.

Rates do not include other costs you may choose to incur during Your stay (unless otherwise stated).

Rates quoted are correct only for the specific number of guests, nights and dates shown.

Should You change the number of guests, dates or room nights, then the rates are subject to change.

Arrival and departure

Check-in is from 14:00 to 18:00 (GMT/BST). Check-in times outside of those specified must be confirmed with Us prior to arrival. Check-out is at 10:00 (GMT/BST).

Guests usually arrive between 2pm and 6pm and leave by 10am on the morning of departure - This enables us to ensure that all our cottages are ready for your occupation and that we can be sure to be here to welcome you and to show you around your cottage, if you have not visited us before.

If you need to vary these times please let me know as soon as possible.

Cancellations

To make a cancellation/amendment You must call us on +44 (01761) 471132 and quote Your booking details, name and check-in date and advise us of the cancellation/amendment.

Payment

If total price quoted for the Booking has not been at the time of booking it is payable on arrival at check in.

All additional goods and services purchased during your stay must be paid in full on presentation of invoice at check-out.

Conditions of Stay

We have some standard rules that are designed to ensure that we comply with regulations relating to matters such as fire, health and safety, and to enhance the comfort and wellbeing of our guests.

If you would like to check our conditions of stay please contact us.

We reserve the right to terminate Your Booking immediately without being liable for any refund or compensation where You or engage in unacceptable behavior that causes a disturbance or nuisance to other guests.

Liability

Other than for death or personal injury caused by Our negligence or misrepresentation, Our total liability to You is limited to the price of the Booking and to the fullest extent permitted by law all warranties are excluded and in no circumstances will We be responsible for any indirect or special damages.

We will not be liable for failure to perform to the extent that the failure is caused by any factor beyond Our reasonable control.

You are responsible for any damage or loss caused to Us or our Our property by Your act, omission, default or neglect and You agree to indemnify Us and to pay Us on demand the amount reasonably required to make good or remedy any such damage or loss.

Data protection

We may process the information You provide to Us for the purposes notified by Us to the Information Commissioner. By making a Booking, You consent to this processing of information

Self Catering Terms and Conditions

The following Terms & Conditions apply to all Self Catering Bookings.

£20 Deposit is required at time of Booking.

If You cancel Your Booking within 6 weeks of the scheduled check-in time on the date of arrival, a charge equivalent to the total Booking price (including any supplements selected by You) may be levied.

If you amend Your Booking within 4 weeks of the scheduled check-in time on the date of arrival, and as a result You cancel any room night with less than 4 weeks notice a charge equivalent to the total price (including any supplements selected by You) for that room night may be levied.

Serviced Breaks Terms and Conditions

The following Terms & Conditions apply to all bookings for Serviced Breaks

Full payment is required at time of booking.

If You cancel Your Booking more than 2 weeks before the scheduled check-in time on the date of arrival, a full refund of the amount paid will be processed to Your credit or debit card within 5 working days.

If You cancel Your Booking within 2 weeks of the scheduled check-in time on the date of arrival, a charge equivalent to the total Booking price that includes any supplements selected by You will be levied.

Booking from Outside the UK

We welcome visitors from outside the UK, so if you are planning a holiday, getting together with friends/family, planning then we would love to welcome you. However we do have some extra Terms and Conditions for You. In addition to our Standard Terms and Conditions we require

A non refundable deposit of £50 per cottage payable at the time of booking.

Full non refundable payment to be made 8 weeks in advance of the trip or at the time of booking.

Payment via Credit/Debit Card/International Bank Transfer.

Group Bookings (More than 1 Cottage)

We welcome group bookings so if you are organizing a hen party, arranging a reunion, getting together with friends/family, planning that long awaited trip and want to place a group booking taking up more than one cottage then we would love to see you. However we do have some extra Terms and Conditions for You. In addition to our Standard Terms and Conditions we require.

That one person is responsible for the party and payment.

A non refundable deposit of £50 per cottage payable at the time of booking.

Full non-refundable payment to be made 8 weeks in advance - if the booking is made less than 8 weeks prior to the visit then full payment is required at time of booking.

Extra Items

The following extra items are available by prior arrangement, for our guests use

- Non feather pillows & duvets
- Additional Pillows
- Blankets
- Fan Heaters
- Fans
- Travel Cot
- Hi Chair
- Mattress Protectors
- Portable Ramp
- Bath Board
- Bath/Shower Step
- Raised Toilet Seat
- Commode Chair
- Contour Turner
- Emergency Alarm
- Perching Stool

If you require any of these items please let us know.

Loan of additional items can be arranged from Warmley Red Cross

(Tel +44 117 3012 606), then let us know and we can arrange for

receipt/collection of the items.